

**CLIENT AND PROVIDER EXPERIENCES WITH REMOVAL OF LONG-ACTING REVERSIBLE
CONTRACEPTIVES IN SENEGAL**

CODEBOOK: Client In Person Questionnaire

Green text = device automatically records, orange = prepopulated / programming instructions
Red= variable name

PRE-SECTION: IDENTIFICATION QUESTIONS

No input needed from participant

No.	Questions and filters	Coding categories	Code	Skip
uid	Participant unique identifier		XX-X-XXX	
doi2	Date of interview <i>Automatically collected on device.</i>	[] [] [] [] [] day month year		
time_start2	Interview start time <i>Automatically collected on device.</i>		hours, minutes, seconds	
time_end2	Interview end time <i>Automatically collected on device.</i>		hours, minutes, seconds	
submissiondate2	Submission date <i>Automatically collected on device.</i>		Date interview was uploaded to ODK server	
	Enter your RA code		removed from dataset	
dis2	Select the district	Saint-Louis Kolda Dakar Centre	1 2 3	
	Select the type of facility from log		removed from dataset	
	Select the facility associated with the participant from log		removed from dataset	
method_received	Select the method received from log	Implant IUD	1 2	
stat	Select status from log	Still have the method Have removed the method	1 2	
	Select the PID associated with the participant from log		removed from dataset	
out2	Enter final outcome	Participant came Participant did not come Could not reach participant Other Specify: outcome_specify2	1 2 3 4	→ END → END → END
con2	Did the participant consent to be interviewed?	Yes No	1 0	→END

SECTION 1: VERIFICATION QUESTIONS

READ: According to our information from when we first interviewed you on the phone, we understand you received an [method] from [fac2]. Today, we would like to talk to you some more about your experience with this method.

No.	Questions and filters	Coding categories	Code	Skip
q101	According to our information from when we first interviewed you, you [have had your [method] removed/still have your [method]] (stat). Can you confirm, do you still have your [method] or have you had your [method] removed?	Still has method	1	→201
		Had method removed	2	→301

SECTION 2: EXPERIENCES WITH METHOD - WOMEN WHO STILL HAVE THEIR METHOD

READ: Thank you. Now I would like to ask you some questions about your experience with your [method].

No.	Questions and filters	Coding categories	Code	Skip	
q201	Have you experienced any changes in your bleeding since you started using your [method]?	Yes	1		
		No	0	→205	
		No response	99	→205	
q202	<p>What changes have you experienced in your bleeding since you started using your [method]?</p> <p>Multiple responses possible</p> <p>Probe: “Any other changes in your bleeding?”</p>	q202_a Bleed more during period [a]	1	0	<p>If response to [h] or [i] is 1, no other 1 responses allowed</p>
		q202_b Bleed less during period [b]	1	0	
		q202_c Period lasts longer [c]	1	0	
		q202_d Period is shorter [d]	1	0	
		q202_e Bleeding disturbances (periods less or more often, irregular, spotting) [e]	1	0	
		q202_f Stopped having period [f]	1	0	
		q202_g Other, specify: q202_other [g]	1	0	
		q202_h Not sure [h]	1	0	
		q202_i No response [i]	1	0	
		q203	<p>Overall, can you rate how concerned you are that these changes in your bleeding may affect your health?</p> <p>Would you say that you are: very concerned, somewhat concerned, or not concerned at all?</p>	Very concerned	
Somewhat concerned	2				
Not concerned at all	3				
Do not read: No response	99				
q204	<p>Overall, I would like to know what impact the changes to your period have had on your daily life.</p> <p>Taking into consideration your home life, your religious practice, and your work, have the changes to your period had:</p> <p>Read responses aloud.</p>	Positive impact	1		
		Negative impact	2		
		No impact	3		
		Do not read: No response	99		

No.	Questions and filters	Coding categories	Code		Skip
q205	Have you gained weight since you had your [method] inserted?	Yes No Not sure No response	1 0 88 99		
q206	Besides any changes in your period and weight gain, have you experienced any side effects since you started using your [method]?	Yes No No response	1 0 99		→401 →401
q207	Other than changes to your period and weight gain, what side effects have you experienced? <i>Multiple responses possible</i> <i>Probe: "Any other side effects?"</i>	<p>q207_a Changes to skin (such as acne) [a]</p> <p>q207_b Weight loss [b]</p> <p>q207_c Headaches [c]</p> <p>q207_d Abdominal pain [d]</p> <p>q207_e Breast tenderness [e]</p> <p>q207_f Dizziness [f]</p> <p>q207_g Mood changes [g]</p> <p>q207_h Nausea/vomiting [h]</p> <p>q207_i Lack of sexual desire [i]</p> <p>INSERTION SITE ISSUES (IMPLANT ONLY)</p> <p>q207_j Infection/pain at insertion spot [j]</p> <p>q207_k Expulsion (implant coming out of arm on own) [k]</p> <p>IUD ONLY</p> <p>q207_l Vaginal infections [l]</p> <p>q207_m Sexual partner feels strings [m]</p> <p>q207_n Pain during sex [n]</p> <p>q207_o Pelvic discomfort/pain [o]</p> <p>q207_p Expulsion (IUD coming out on own) [p]</p> <p>q207_q Other (specify): q207_other [q]</p> <p>q207_r No response [r]</p> <p>q207_s Other side effects (pain, discharge, fatigue, bloating, vising/respiratory issues) [s]</p>	<p>Yes</p> <p>1 1</p>	<p>No</p> <p>0 0</p>	<p>If response to [r], no other 1 responses allowed</p>

No.	Questions and filters	Coding categories	Code	Skip
q208	Overall, I would like to know in what way these side effects have impacted your daily life. Taking into consideration your home life, your religious practice, and your work, have the side effects had: <i>Read responses aloud.</i>	A large impact on your daily life	1	All →401
		A small impact on your daily life	2	
		No impact on your daily life	3	
		Do not read: No response	99	

SECTION 3: EXPERIENCES WITH METHOD - WOMEN WHO NO LONGER HAVE THEIR METHOD

READ: Thank you. Now I would like to ask you some questions about your experience when you were still using your [method].

No.	Questions and filters	Coding categories	Code	Skip	
q301	Did you experience any changes in your bleeding while you were using your [method]?	Yes	1	→305	
		No	0		
		No response	99		
q302	What changes did you experience in your bleeding while you were using your [method]? <i>Multiple responses possible</i> <i>Probe: "Any other changes in your bleeding?"</i>	q302_q Bled more during period [a]	1	0	If response to [h] or [j] is 1, no other 1 responses allowed
		q302_b Bled less during period [b]	1	0	
		q302_c Period lasted longer [c]	1	0	
		q302_d Period was shorter [d]	1	0	
		q302_e Bleeding disturbances (periods less or more often, irregular, spotting) [e]	1	0	
		q302_f Stopped having period [f]	1	0	
		q302_g Other, specify: q302_other [g]	1	0	
		q302_h Not sure [h]	1	0	
		q302_i No response [i]	1	0	
		q302_j Period change in color [j]	1	0	
		q302_k Period odor [k]	1	0	
q303	Overall, can you rate how concerned you were that these changes in your bleeding would affect your health? Would you say that you were: very concerned, somewhat concerned, or not concerned at all?	Very concerned	1		
		Somewhat concerned	2		
		Not concerned at all	3		
		Do not read: Not response	99		

No.	Questions and filters	Coding categories	Code	Skip
q304	Overall, I would like to know what impact the changes to your period had on your daily life. Taking into consideration your home life, your religious practice, and your work, did the changes to your period have: Read responses aloud.	Positive impact	1	
		Negative impact	2	
		No impact	3	
		Do not read: Not response	99	
q305	Did you gain weight between the time you had your [method] inserted and the time you had it removed?	Yes	1	
		No	0	
		Not sure	88	
		No response	99	
q306	Besides any changes in your period and weight gain, did you experience any side effects while you were using your [method]?	Yes	1	
		No	0	→401
		No response	99	→401

No.	Questions and filters	Coding categories	Code		Skip		
			Yes	No			
q307	<p>Other than changes to your period and weight gain, what side effects did you experience?</p> <p>Multiple responses possible</p> <p>Probe: "Any other side effects?"</p>	<p>q307_a Changes to skin (such as acne) [a]</p>	1	0	<p>If response to [r]=1, no other 1 responses allowed</p>		
		q307_b Weight loss [b]	1	0			
		q307_c Headaches [c]	1	0			
		q307_d Abdominal pain [d]	1	0			
		q307_e Breast tenderness [e]	1	0			
		q307_f Dizziness [f]	1	0			
		q307_g Mood changes [g]	1	0			
		q307_h Nausea/vomiting [h]	1	0			
		q307_i Lack of sexual desire [i]	1	0			
		<u>INSERTION SITE ISSUES (IMPLANT ONLY)</u>					
		q307_j Infection/pain at insertion spot [j]	1	0			
		q307_k Expulsion (implant coming out of arm on own) [k]	1	0			
		<u>IUD ONLY</u>					
		q307_l Vaginal infections [l]	1	0			
		q307_m Sexual partner feels strings [m]	1	0			
		q307_n Pain during sex [n]	1	0			
		q307_o Pelvic discomfort/pain [o]	1	0			
		q307_p Expulsion (IUD coming out on own) [p]	1	0			
		q307_q Other (specify): q307_other [q]	1	0			
		q307_r No response [r]	1	0			
q307_s Other side effects (ex. pain, discharge, fatigue, bloating, vision/respiratory issues) [s]	1	0					
q308	<p>Overall, I would like to know what impact these side effects had on your daily life.</p> <p>Taking into consideration your home life, your religious practice, and your work, did these side effects have:</p> <p>Read responses aloud.</p>	<p>A large impact on your daily life</p> <p>A small impact on your daily life</p> <p>No impact on your daily life</p> <p>Do not read: No response</p>	1	2	3	99	<p>ALL</p> <p>→401</p>

SECTION 4: FIRST INTERACTION WITH PROVIDER WHERE A REMOVAL IS DISCUSSED – ALL WOMEN

NO.	Questions and filters	Coding categories	Code	Skip	
q401	Now, let's talk about the first time you discussed getting your [method] removed with a provider. Was this at [fac2] where you had your [method] inserted or was this at another place?	Same place as where inserted	1	→404	
		Different place	2		
		Never discussed getting method removed with a provider	3	→END	
		No response	99	→404	
	At which facility was this?	removed from dataset			
q403	Why did you not go back to [fac2] where you had your method inserted for this visit? Multiple responses possible Probe: Any other reason?		Yes	No	If response to [i] is 1, no other 1 responses allowed
		q403_a Too far [a]	1	0	
		q403_b Not always available/schedule or hours not convenient [b]	1	0	
		q403_c Does not perform removals [c]	1	0	
		q403_d Don't trust that staff can perform removals well [d]	1	0	
		q403_e Removal too expensive [e]	1	0	
		q403_f Don't trust that staff can manage side effects [f]	1	0	
		q403_g Side effect management too expensive [g]	1	0	
		q403_h Other, specify: q403_other [h]	1	0	
		q403_i No response [i]	1	0	
		q403_j know staff at insertion facility or other facility/ facility was recommended [j]	1	0	
		q404	Approximately how long did you have your [method] at the time of the visit where removal was discussed for the first time? Accept estimates	[][] years [][] months [][] weeks years404 months404 weeks404 If not sure enter 88 88 88 If no response enter 99 99 99 <i>created variable which sums results and converts to months: q404_months</i>	

NO.	Questions and filters	Coding categories	Code	Skip	
q405	The first time you discussed removing your [method] with the provider, did you already know that you wanted your [method] removed before you came to the health facility, or did you decide during your visit?	Knew before coming to facility	1		
		Decided during visit	2	→409	
		Not sure	88	→409	
		No response	99	→409	
q406	Did you make the decision to see a provider about getting your [method] removed on your own, or did anyone influence your decision to see a provider?	On my own	1	→409	
		Someone influenced me	2		
		Not sure	88	→409	
		No response	99	→409	
q407	Who influenced you the most to see a provider about getting your [method] removed?	Husband/partner	1		
		Other relative	2		
		Friend/colleague	3		
		ASC/relais	4		
		Other, specify: q407_specify	5		
		No response	99		
q408	Question removed before data collection				
q409	When you wanted to go to the health facility to see a provider for the removal, did you experience any of the following challenges: <i>Read responses aloud.</i>	q409_a You had difficulty finding the money to pay for transport or services [a]	Yes 1	No 0	If response to [i] is 1, no other 1 responses allowed
		q409_b You had difficulty getting away from your house [b]	1	0	
		q409_c You had difficulty finding transport to the facility [c]	1	0	
		q409_d FP services were not available the day you went to the facility [d]	1	0	
		q409_e The facility was not open [e]	1	0	
		q409_f There was a long line/long wait [f]	1	0	
		q409_g The provider was not available [g]	1	0	
		q409_h Other, specify: q409_specify [h]	1	0	
		q409_i No response [i]	1	0	
		q409_j materials for removal not avail/method wanted not avail [j]	1	0	
		q409_k Provider refused to remove [k]	1	0	

NO.	Questions and filters	Coding categories	Code		Skip
q410	Why did you want to stop using your [method]? <i>Multiple responses possible</i> <i>Probe:</i> Any other reason?	<p>q410_a Wanted to get pregnant [a]</p> <p>q410_b Bleed less during period or shorter period [b]</p> <p>q410_c No period [c]</p> <p>q410_d Bleeding disturbances (periods less or more often, irregular, spotting) [d]</p> <p>q410_e Bleed more during period or period longer [e]</p> <p>q410_f Pain/discomfort after insertion [f]</p> <p>q410_g Weight gain [g]</p> <p>q410_h Weight loss [h]</p> <p>q410_i Method expired [i]</p> <p>q410_j Partner disapproved [j]</p> <p>q410_k Partner said could feel strings during sex [k]</p> <p>q410_l Lost partner/partner away/infrequent sex [l]</p> <p>q410_m Afraid of becoming infertile [m]</p> <p>q410_n Too old/menopause/infecund [n]</p> <p>q410_o Became pregnant [o]</p> <p>q410_p Provider said to remove [p]</p> <p>q410_q Other, specify: q410_other [q]</p> <p>q410_r Not sure [r]</p> <p>q410_s No response [s]</p> <p>q410_t Other side effects (ex. pain, discharge, fatigue, bloating, vision/respiratory issues)" [t]</p> <p>q410_u fear of side effects [u]</p> <p>q410_v misconceptions/rumors [v]</p>	Yes	No	
					If response to [r] or [s] is 1, no other 1 responses allowed
q411	Did the provider try to remove your [method] during this visit?	Yes No No response	1 0 99		→414

NO.	Questions and filters	Coding categories	Code		Skip
q412	Why did the provider not try to remove your [method] at this visit?	q412_a Changed my mind/decided to keep [a]	1	0	If response to [j] or [k] is 1, no other 1 responses allowed
		q412_b Told they do not perform removals [b]	1	0	
		q412_c Equipment / supplies not available [c]	1	0	
		q412_d Too expensive / problem getting money [d]	1	0	
		q412_e Provider counselled me to keep it [e]	1	0	
		q412_f Provider refused to remove [f]	1	0	
		q412_g Qualified provider not available/did not have time [g]	1	0	
		q412_h Consultation period over/client arrived late to the clinic [h]	1	0	
		q412_i Other, specify: q412_other [i]	1	0	
		q412_j Not sure [j]	1	0	
		q412_k No response [k]	1	0	
q413	Were you happy to keep your [method] at that time or would you have preferred to have it removed?	Happy to keep	1	All →428	
		Would have preferred to remove	0		
		Not sure	88		
		No response	99		
REMOVAL TRIED BY PROVIDER					
	Do not read, for programming: What [method] does/did the participant have?	method = 1 (Implant)	1	→416	
		method = 2 (IUD)	2		
q415	Was the provider able to remove your implant entirely, partially or not at all?	Entirely	1	All →417	
		Partially	2		
		Not at all	3		
		Not sure	88		
		No response	99		
q416	Was the provider able to remove your IUD?	Yes	1		
		No	0		
		Not sure	88		
		No response	99		

NO.	Questions and filters	Coding categories	Code	Skip
q417	Let's talk more about your experience. What was the main type of transport you used to get to the facility?	Public vehicle (minibus/bus/taxi) Motorcycle / motorcycle taxi Private vehicle Cart Bicycle On foot Other, specify: q417_specify canoe No response	1 2 3 4 5 6 7 8 99	
q418	Approximately how long did it take you to get to the facility? Accept estimates.	[][] : [][] hours minutes hours418 minutes418 If not sure enter 88 : 88 If no response enter 99 : 99 q418min_total – created var, total in minutes		
q418a	Did you have to buy any products such as compresses or anesthetic at a pharmacy outside of the health facility?	Yes No Not sure No response	1 0 88 99	
q419	If q415 is (2,3) or q416=0: Not including transportation, approximately how much did you pay when the provider tried to remove your [method]?	How much did you pay for the "ticket"? [][][], [][][][] CFA cost419_1 If not sure enter 88888		

NO.	Questions and filters	Coding categories	Code	Skip
	<p>If q415 is (1,88,99) or q416 in (1,88,99): Not including transportation, approximately how much did you pay when you had your [method] removed?</p>	<p>If no response enter 99999</p> <p>How much did you pay for the products? [][] [][], [][][][] CFA cost419_2</p> <p>If not sure enter 88888</p> <p>If no response enter 99999</p> <p><i>If the participant does not know the details about cost for the "ticket" vs cost for the products, enter the total amount here. If the participant does know the details between the "ticket" and the products, do not fill in:</i></p> <p>[][] [][], [][][][] CFA cost419_3</p> <p>If not sure enter 88888</p> <p>If no response enter 99999</p> <p>q419_tot – created variable summing total reported cost across 3 vars above</p>		
q420	<p>Was this more, the same, or less than what you were told the removal would cost when you got your [method] inserted?</p>	<p>More Same Less Was not told price at insertion Not sure No response</p>	<p>1 2 3 4 88 99</p>	
q421	<p>Approximately how long did you spend at the facility? Accept estimates.</p>	<p>[][] [][] : [][][][] hours minutes hours421 minutes421</p> <p>If not sure enter 88 : 88</p> <p>If no response enter 99 : 99</p> <p>q421min_total – created var, total in minute</p>		
q422	<p>If q415 is (2,3) or q416=0: Now, please think only about the procedure itself and not about the time you spent waiting or the discussions that you had with the provider before or after the procedure. Approximately how long did the provider spend trying to remove your [method]? Accept estimates.</p>	<p>[][] [][] : [][][][] hours minutes hours422 minutes422</p> <p>If not sure enter 88 : 88</p> <p>If no response enter 99 : 99</p> <p>q422min_total – created var, total in minute</p>		

NO.	Questions and filters	Coding categories	Code	Skip																										
	<p>If q415 is (1,88,99) or q416 in (1,88,99): Now, please think only about the procedure itself and not about the time you spent waiting or the discussions that you had with the provider before or after the procedure. Approximately how long did it take the provider to remove your [method]?</p> <p>Accept estimates.</p>																													
q423	Did the provider mention there were any difficulties or challenges with removing your [method]?	Yes No No response	1 0 99	 →425 →425																										
q424	<p>What difficulties or challenges did the provider tell you about?</p> <p><i>Multiple responses possible</i></p>	<p>Implant</p> <p>q424_a Implant rod bent [a] q424_b Implant rod broken [b] q424_c Implant non-palpable [c]</p> <p>IUD</p> <p>q424_d No strings visible [d] q424_e IUD entered wall [e] q424_f IUD missing/expelled [f]</p> <p>q424_g Other, specify: q424_other [g] q424_h Not sure [h] q424_i No response [i] q424_j encapsulation [j]</p>	<table border="1"> <thead> <tr> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> <tr><td>1</td><td>0</td></tr> </tbody> </table>	Yes	No	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	1	0	
Yes	No																													
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q425	<p>If q415 is (2,3) or q416=0: Did you have any pain or problems when the provider tried to remove your [method] or afterwards?</p> <p>If q415 is (1,88,99) or q416 in (1,88,99): Did you have any pain or problems when the provider removed your [method] or afterwards?</p>	Yes No No response	1 0 99	 →427 →427																										

NO.	Questions and filters	Coding categories	Code		Skip
q426	<p>What pain or problems did you have?</p> <p>Multiple responses are possible</p> <p>Probe: Any other problem?</p>	<p>q426_a Temporary pain at time of removal [a]</p> <p>q426_b Pain or discomfort that lasted throughout the day [b]</p> <p>q426_c Discomfort/pain that lasted a few days [c]</p> <p>q426_d Continuing pain [d]</p> <p>q426_e Bleeding [e]</p> <p>q426_f Cramps [f]</p> <p>q426_g Infection/swelling [g]</p> <p>q426_h Scarring [h]</p> <p>q426_i Other specify: q426_other [i]</p> <p>q426_j No response [j]</p>	Yes	No	
			1	0	
			1	0	
			1	0	If response to [j] is 1, no other 1 responses allowed
			1	0	
			1	0	
			1	0	
			1	0	
			1	0	
			1	0	
	Do not read, for programming: Was this a complete removal?	<p>Partial removal: If q415 is (2,3) or q416=0</p> <p>Complete removal: If q415 is (1,88,99) or q416 in (1,88,99):</p>	1		→430
			2		
q428	Did the provider refer you somewhere else to get your [method] removed?	<p>Yes</p> <p>No</p> <p>No response</p>	1	0	99
q429	After this experience you just told me about, has there been another time when you discussed getting your [method] removed with a provider or was this the only time?	<p>Yes, saw provider another time</p> <p>No, this was the only time</p> <p>No response</p>	1	0	99
					→ Next Incident (501_x)
					→END
					→END
q430	Based on your experience since you decided to remove your [method] until it was removed, how would you describe your experience. Was it:	<p>Very easy</p> <p>Somewhat easy</p> <p>Somewhat difficult</p> <p>Very difficult</p> <p>Read responses aloud.</p> <p>Do not read: No response</p>	1	2	3
			4		99
q431	When you had your [method] removed, did you start using another contraceptive method during the same visit?	<p>Yes</p> <p>No</p> <p>No response</p>	1	0	99
					→433
					→END

NO.	Questions and filters	Coding categories	Code	Skip	
q432	Which method did you start using? <i>If participant used condoms and another method, only record the other method</i>	Female sterilization Male sterilization Implant IUD Injectable Pill Male condom Female condom Emergency contraception Other, specify: q432_specify	1 2 3 4 5 6 7 8 9 10	ALL →END	
q433	Why did you not start using another contraceptive method? <i>Multiple responses possible</i> <i>Probe: Any other reason?</i>	q433_a Want to get pregnant [a] q433_b Afraid of side effects [b] q433_c Other health concerns [c] q433_d Inconvenient to use [d] q433_e Partner disapproved [e] q433_f Lost partner/partner away/infrequent sex [f] q433_g Too old/menopause/infecund [g] q433_h Provider refused to give method [h] q433_i Don't like methods available/ preferred method not available [i] q433_j Too expensive / problem getting money [j] q433_k Other, specify: q433_other [k] q433_l Not sure [l] q433_m No response [m] q433_n wanted to wait/give time bt methods [n] q433_o undecided/unsure about new method [o]	Yes 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	If response to [l] or [m] is 1, no other 1 responses allowed →END

SECTION 5_X: SUBSEQUENT INTERACTIONS WITH PROVIDER WHERE REMOVAL WAS DISCUSSED – WOMEN WHO HAD MULTIPLE INTERACTIONS WITH PROVIDER DISCUSSING REMOVAL – NOTE: MAXIMUM NUMBER OF SUBSEQUENT INTERACTIONS REPORTED BY PARTICIPANTS WAS THREE

NO.	Questions and filters	Coding categories	Code	Skip
	Let's talk about the next time you discussed getting your [method] removed with a provider. What facility did you go to?		removed from dataset	
q502 q502_2 q502_3	Were your reasons for wanting your [method] removed the same as the previous time you talked about removal, or did you have different reasons?	Same reasons Different reasons Not sure No response	1 2 88 99	→504 →504 →504

NO.	Questions and filters	Coding categories	Code		Skip
q505 q505_2 q505_3	Why did the provider not try to remove your [method] at this visit? variable naming for second and third round: q505_2_a, q505_2_b, ... q505_2_other q505_3_a, q505_3_b, ... q505_3_other	q505_a Changed my mind/decided to keep [a] q505_b Told they do not perform removals [b] q505_c Equipment / supplies not available [c] q505_d Too expensive / problem getting money [d] q505_e Provider counselled me to keep it [e] q505_f Provider refused to remove [f] q505_g Qualified provider not available [g] q505_h Consultation period over/ client arrived late to the clinic [h] q505_i Other, specify: q505_other [i] q505_j Not sure [j] q505_k No response [k]	Yes 1 1 1 1 1 1 1 1 1 1 1 1	No 0 0 0 0 0 0 0 0 0 0 0 0	If response to [j] or [k] is 1, no other 1 responses allowed
q506 q506_2 q506_3	Were you happy to keep your [method] at that time or would you have preferred to have it removed?	Happy to keep Would have preferred to remove Not sure No response	1 0 88 99		All →522
REMOVAL TRIED BY PROVIDER					
	Do not read, for programming: What [method] does/did the participant have?	method = 1 (Implant) method = 2 (IUD)	1 2		→509
q508 q508_2 q508_3	Was the provider able to remove your implant entirely, partially or not at all?	Entirely Partially Not at all Not sure No response	1 2 3 88 99		All →510
q509 q509_2 q509_3	Was the provider able to remove your IUD?	Yes No Not sure No response	1 0 88 99		

NO.	Questions and filters	Coding categories	Code	Skip
q510 q510_2 q510_3	<p>If q508 is (2,3) or q509=0: Let's talk more about your experience. Approximately how long did you have your [method] when the provider tried to remove it?</p> <p>Accept estimates.</p>	<p>[][] years [][] months [][] weeks</p> <p>years510 months510 weeks510</p> <p>years510_2 months510_2 weeks510_2</p> <p>years510_3 months510_3 weeks510_3</p>		
	<p>If q508 is (1,88,99) or q509 is (1,88,99): Let's talk more about your experience. Approximately how long did you have your [method] when the provider removed it?</p> <p>Accept estimates.</p>	<p>If not sure enter 88 88 88</p> <p>If no response enter 99 99</p> <p>q510_months_tot, q510_2_months_tot, q510_3_months_tot – created var total in months</p>		
q511 q511_2 q511_3	<p>What was the main type of transport you used to get to the facility?</p>	<p>Public vehicle (minibus/bus/taxi) 1</p> <p>Motorcycle / motorcycle taxi 2</p> <p>Private vehicle 3</p> <p>Cart 4</p> <p>Bicycle 5</p> <p>On foot 6</p> <p>Other, specify: q511_specify 7</p> <p>canoe 8</p> <p>No response 99</p>		
q512 q512_2 q512_3	<p>Approximately how long did it take you to get to the facility?</p> <p>Accept estimates.</p>	<p>[][] : [][]</p> <p>hours minutes</p> <p>hours512 minutes512</p> <p>hours512_2 minutes512_2</p> <p>hours512_3 minutes512_3</p>		
		<p>If not sure enter 88 : 88</p> <p>If no response enter 99 : 99</p> <p>q512_min_total, q512_2_min_total, q512_3_min_total – created vars, total in minutes</p>		
q512a q512_2a q512_3a	<p>Did you have to buy any products such as compresses or anesthetic at a pharmacy outside of the health facility?</p>	<p>Yes 1</p> <p>No 0</p> <p>Not sure 88</p> <p>No response 99</p>		
q513_1 q513_2 q513_3	<p>If q508 is (2,3) or q509=0: Not including transportation, approximately how much did you pay when the provider tried to remove your [method]?</p>	<p>How much did you pay for the "ticket"?</p> <p>[][], [][][][] CFA</p> <p>If not sure enter 88888</p>		

NO.	Questions and filters	Coding categories	Code	Skip
	<p>If q508 is (1,88,99) or q509 is (1,88,99): Not including transportation, approximately how much did you pay when you had your [method] removed?</p>	<p>If no response enter 99999</p> <p>cost513_1_1</p> <p>cost513_2_1</p> <p>cost513_3_1</p> <p>How much did you pay for the products? [][], [][][] CFA</p> <p>If not sure enter 88888</p> <p>If no response enter 99999</p> <p>cost513_1_2</p> <p>cost513_2_2</p> <p>cost513_3_2</p> <p><i>If the participant does not know the details about cost for the "ticket" vs cost for the products, enter the total amount here. If the participant does know the details between the "ticket" and the products, do not fill in:</i></p> <p>[][], [][][] CFA</p> <p>If not sure enter 88888</p> <p>If no response enter 99999</p> <p>cost513_1_3</p> <p>cost513_2_3</p> <p>cost513_3_3</p> <p>Created vars, total of cost 513</p> <p>q513_1_tot</p> <p>q513_2_tot</p> <p>q513_3_tot</p>		
<p>q514 q514_2 q514_3</p>	<p>Was this more, the same, or less than what you were told the removal would cost when you got your [method] inserted?</p>	<p>More</p> <p>Same</p> <p>Less</p> <p>Was not told price at insertion</p> <p>Not sure</p> <p>No response</p>	<p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>88</p> <p>99</p>	

NO.	Questions and filters	Coding categories	Code	Skip
q515 q515_2 q515_3	Approximately how long did you spend at the facility? Accept estimates.	<p>[][] : [][] hours minutes</p> <p>hours515 minutes515 hours515_2 minutes515_2 hours515_3 minutes515_3</p> <p>If not sure enter 88 : 88 If no response enter 99 : 99</p> <p>q515min_tot, q515_2_min_tot, q515_3_min_tot – created var total in minutes</p>		
q516 q516_2 q516_3	<p>If q508 is (2,3) or q509=0: Now, please think only about the procedure itself and not about the time you spent waiting or the discussions that you had with the provider before or after the procedure. Approximately how long did the provider spend trying to remove your [method]?</p> <p>Accept estimates.</p> <p>If q508 is (1,88,99) or q509 is (1,88,99): Now, please think only about the procedure itself and not about the time you spent waiting or the discussions that you had with the provider before or after the procedure. Approximately how long did it take the provider to remove your [method]?</p> <p>Accept estimates.</p>	<p>[][] : [][] hours minutes</p> <p>hours516 minutes516 hours516_2 minutes516_2 hours516_3 minutes516_3</p> <p>If not sure enter 88 : 88 If no response enter 99 : 99</p> <p>q516min_tot, q516_2_min_tot, q516_3_min_tot – created var total in minutes</p>		
q517 q517_2 q517_3	Did the provider mention there were any difficulties or challenges with removing your [method]?	<p>Yes</p> <p>No</p> <p>No response</p>	<p>1</p> <p>0</p> <p>99</p>	<p></p> <p>→519</p> <p>→519</p>

NO.	Questions and filters	Coding categories	Code	Skip
q518 q518_2 q518_3	<p>What difficulties or challenges did the provider tell you about?</p> <p>Multiple responses possible.</p> <p>variable naming for second and third round: q518_2_a, q518_2_b, ... q518_2_other q518_3_a, q518_3_b, ... q518_3_other</p>	<p>Implant</p> <p>q518_a Implant rod bent [a] q518_b Implant rod broken [b] q518_c Implant non-palpable [c]</p> <p>IUD</p> <p>q518_d No strings visible [d] q518_e IUD entered wall [e] q518_f IUD missing/expelled [f]</p> <p>q518_g Other, specify: q518_other [g] q518_h Not sure [h] q518_i No response [i] q518_j encapsulation [j]</p>		If response to [h] or [i] is 1, no other 1 responses allowed
q519 q519_2 q519_3	<p>If q508 is (2,3) or q509=0: Did you have any pain or problems when the provider tried to remove your [method] or afterwards?</p> <p>If q508 is (1,88,99) or q509 is (1,88,99): Did you have any pain or problems when the provider removed your [method] or afterwards?</p>	<p>Yes No No response</p>	<p>1 0 99</p>	<p>→521 →521</p>
q520 q520_2 q520_3	<p>What pain or problems did you have?</p> <p>Multiple responses are possible</p> <p>Probe: Any other problem?</p> <p>variable naming for second and third round: q520_2_a, q520_2_b, ... q520_2_other q520_3_a, q520_3_b, ... q520_3_other</p>	<p>q520_a Temporary pain at time of removal [a] q520_b Pain or discomfort that lasted throughout the day [b] q520_c Discomfort/pain that lasted a few days [c] q520_d Continuing pain [d] q520_e Bleeding [e] q520_f Cramps [f] q520_g Infection/swelling [g] q520_h Scarring [h] q520_i Other specify: q520_other [i] q520_j No response [j]</p>		If response to [j] is 1, no other 1 responses allowed
	<p>Do not read, for programming: Was this a complete removal?</p>	<p>Partial removal: If q508 is (2,3) or q509=0 Complete removal: If q508 is (1,88,99) or q509 is (1,88,99):</p>	<p>1 2</p>	<p>→524</p>

NO.	Questions and filters	Coding categories	Code	Skip
q522 q522_2 q522_3	Did the provider refer you somewhere else to get your [method] removed?	Yes No No response	1 0 99	
q523 q523_2 q523_3	After this experience you just told me about, has there been another time when you discussed getting your [method] removed with a provider or was this the last time? NOTE: No participant went past 3rd loop	Yes, saw provider another time No, this was the last time No response	1 0 99	→ Next Incident (501_x) →END →END
q524 q524_2 q524_3	Based on your experience since you decided to remove your [method] until it was removed, how would you describe your experience. Was it: Read responses aloud.	Very easy Somewhat easy Somewhat difficult Very difficult Do not read: No response	1 2 3 4 99	
q525 q525_2 q525_3	When you had your [method] removed, did you start using another contraceptive method during the same visit?	Yes No No response	1 0 99	→527 →END
q526 q526_2 q526_3	Which method did you start using? If participant used condoms and another method, only record the other method	Female sterilization Male sterilization Implant IUD Injectable Pill Male condom Female condom Emergency contraception Other, specify: q526_specify, q526_specify_2, q526_specify_3	1 2 3 4 5 6 7 8 9 10	ALL →END

NO.	Questions and filters	Coding categories	Code	Skip
q527 q527_2 q527_3	Why did you not start using another contraceptive method? Multiple responses possible Probe: Any other reason? variable naming for second and third round: q527_2_a, q527_2_b, ... q527_2_other q527_3_a, q527_3_b, ... q527_3_other	q527_a Want to get pregnant [a] q527_b Afraid of side effects [b] q527_c Other health concerns [c] q527_d Inconvenient to use [d] q527_e Partner disapproved [e] q527_f Lost partner/partner away/infrequent sex [f] q527_g Too old/menopause/infecund [g] q527_h Provider refused to give method [h] q527_i Don't like methods available/preferred method not available [i] q527_j Too expensive / problem getting money [j] q527_k Other, specify: q527_other [k] q527_l Not sure [l] q527_m No response [m] q527_n want to wait/give time bt methods [n]		If response to [l] or [m] is 1, no other 1 responses allowed →END
END	END OF LOOPS. Thank you for taking the time to speak with me today. Do you have any questions?			